

**Minutes of the Whitewater Health PPG meeting
held on Thursday 19th October 2023 at 6.30 p.m. at Hook Surgery**

Present: Annette Rushmere, Helen Griffiths, Frazer Hamilton, Ann-Marie Mawson, Alison Bataller, Gill Harden, Eva Skarzynski and in attendance Janey Mill.

1. Welcome and Apologies

Annette welcomed the group. Apologies were received from Tim Colman, Steve Morgan, Louise Coster-Mills, James Perrin and Fergus Kirkham who had hoped to attend.

Annette thanked the PPG for their help with the flu clinics and reminded people to return the PPG name badges. Some people did not have name badges on their shifts. There was a discussion about the staff going off at 10.30 on the flu clinic days for a coffee break and whether this could have been staggered. It did cause questions from the patients who had been given timed appointments in this time frame.

The proposed suggestion to move the PPG meeting to Tuesday is not possible as Dr Heathorn and Dr Botting do not work on Tuesdays. Annette is meeting the partners to discuss their thoughts about attendance at these meetings.

It was agreed that from November the meetings would start at 18.05.

This was so that people could make use of free car parking]

2. Minutes of Meeting held on 21st September 2023

These were approved.

3. Matters arising

3.1 Out of date items on website still needs checking.

4. PPG Update

4.1 Pharmacy meetings

The meeting with Whitewater pharmacy was cancelled and needs to be rescheduled.

4.2 Proposed new housing

The Geoffreys housing development is currently on hold.

4.3 White coat syndrome

We are still awaiting data before this can be progressed. Tracie reported that her sewing group are happy to undertake the task of making bags with existing fabric.

4.4 Mental Health information project

Annette showed the infographic that was produced in 2021. There was a discussion on how to promote the various services available. Annette, Alison, Louise and Eva are part of a group to move this on and are meeting on Tuesday 24th October. Annette will also contact Eira Morgan for help with Instagram-as previously promised.

Comms Update

4.5.1 There have been no emails. The video clips put together by our MP and the practice were now available and the first 2 are on our Facebook site. There was a discussion about them and it was agreed that the second one was better.

4.5.2 There have been no messages on the phone line or comments in the suggestions box. Helen showed a mock up of the poster for the notice boards explaining the role of the PPG she has completed and is now ready for lamination -when James has returned.

4.5.3 Digital access-This is 98% complete and just waiting for Jacqui's input. Frazer suggested that we should be promoting the NHS app.

4.5.4 Negative patient data -Alison has asked to see the data that has been compiled regarding staff abuse. This is not yet in a format to be shared but will be in future and we can then report to patients.

4.5.5 Annette will forward the latest health topics to Frazer for graphics.

5 Update from practice

A new permanent GP, Dr Eleanor Jones started in Hartley Wintney in October.

3,200 patients have been vaccinated against flu/covid to the end of October. These vaccinations will still be available on request until December.

6.0 AOB

The PPG wished to thank Chris Cornwell for his service of 7 years to the PPG as he is now standing down and decided that it should be mentioned in the local magazines.

Next meeting dates at 18.05

Thursday 16th November 2023
Thursday 18th January 2024
Thursday 21st March 2024
Thursday 23rd May 2024
Thursday 18th July 2024
Thursday 19th September 2024
Thursday 21st November 2024

Thursday 14th December 2023
Thursday 22nd February 2024
Thursday 18th April 2024
Thursday 20th June 2024
Thursday 22nd August 2024
Thursday 17th October 2024
Thursday 19th December 2024