

**Minutes of the Whitewater Health PPG meeting
held on Thursday 16th November 2023 at 6.05 p.m. at Hook Surgery**

Present: Annette Rushmere, Helen Griffiths, Ann-Marie Mawson, Tracie Heatherington-Chatt, Tim Colman, Steve Morgan, Stella Potter, Gill Harden, Eva Skarzynski and in attendance Fergus Kirkham, James Perrin and Janey Mill.

1. Welcome and Apologies

Annette welcomed the group. Apologies were received from Frazer Hamilton and Alison Bataller. Chris Cornwell attended briefly and was presented with a gift from the PPG for all the work he had done over his 7 years as a member of the PPG. Dr Andrew Fernando is retiring in December and the PPG also presented him with a gift for all the support he has provided to the PPG.

2. Minutes of Meeting held on 19th October 2023

These were approved.

Chair update

Annette, Eva, Alison and Louise met to discuss Facebook and Instagram. Louise is happy to help on these but does not want to be involved on the PPG group. Eva is going to update the mental health list. Annette and Alison attended a zoom meeting with Eira Morgan-Harriskitt, ICB Digital Content and Marketing Manager on the use of Instagram. She has also met with another prospective PPG member. James and Annette are attending the Over 55's Forum next week. Annette and Tim are attending the NAPP conference on Saturday. Annette and Tim are meeting with the new partners on 27th November and will update the group after that meeting. Annette is chasing Ranil on the remaining video clips.

The partners have invited us to mulled wine and mince pies on Thursday 7th December at 13.00 at Hook Surgery.

3. Matters arising

3.1 Out of date items on website still needs checking. **Action-James to ask Jacqui.**

4. PPG Update

4.1 Pharmacy meetings

The meeting with Whitewater pharmacy has been rescheduled for 23rd November.

4.2 Proposed new housing

The Geffreys housing development is currently waiting a revised application. Fergus updated on the new sports pavilion on Whitewater meadows and stated that there would be a club house, access for Hook runners to use the building and a prospective site for a Mens' Shed. There is an application in for massive warehouses on the Lodge Farm site.

4.3 White coat syndrome

It has been decided to make 25 bags in the first instance and Tracie will liaise with her sewing group. We will put an advert on Facebook for used books to be donated to the practice.

Action Tracie will lead this project. Annette / James will put some text together for Facebook

4.4 Mental Health information project

This has been covered by the Chair report above.

Comms Update

4.5.1 There have been no emails.

4.5.2 There have been a few messages on the phone line and comments in the box. Helen has dealt with these. Annette said we might have missed the deadline for Contact magazine insertion.

4.5.3 Digital access-This is 98% complete and just waiting for Jacqui's input.

4.5.4 NHS App and Healthier Together App. It has been decided that we should promote these. The Healthier Together App has greatly helped parents with children's symptoms.

4.5.5 Annette has already forwarded precis notes for North Hants PPG meeting from Tim.

4.5.6 Negative patient interaction data – this is still not in a format that we can publish.

5 Update from practice

James said that total of 4,300 doses of flu vaccine had been ordered and they have 125 left. There had been a 25%-50% uptake on Covid vaccine and Whitewater Health was the best in the PCN.

The practice has recruited 3 more GPs and will be fully staffed in Hartley Wintney. They are still advertising for 2 GPs for Hook.

James talked about winter pressure funding where the government has in the past allocated some extra funds to GP practices to cover winter costs. This year, at a late stage, they decided to give the majority of this funding to hospitals and A&E departments. This means that instead of getting £30,000 they will get £5,000. This will impact on the level of GP locum coverage available. The net result will be that salaried GP posts will be more attractive as locum sessions won't be available as practices won't be able to afford them.

Re appointments 5 appointments a day are available for access to 111. The government guidelines dictate that patients should be given an appointment within 2 weeks so the booking of appointments is only available for 2 weeks.

Redecorations are being done in Hook and Hartley Wintney. The new gynae couch donated by Rotary Club is now in situ.

6.0 AOB

The PPG on 14th December is cancelled. A list of doctors will be published shortly and patients will be informed who their GP is.

Next meeting dates at 18.05

Thursday 18th January 2024

Thursday 21st March 2024

Thursday 23rd May 2024

Thursday 18th July 2024

Thursday 19th September 2024

Thursday 21st November 2024

Thursday 22nd February 2024

Thursday 18th April 2024

Thursday 20th June 2024

Thursday 22nd August 2024

Thursday 17th October 2024

Thursday 19th December 2024